

OFFICE OF THE MAYOR  
Telephone: (716) 286-4310

December 3, 2020

The City Council  
Niagara Falls, New York

*RE: Funding Agreement related to Implementation of 3-1-1 System (RPRT)*

Council Members:

As you know, the City of Niagara Falls was selected by the New York State Attorney General's office to be a recipient of a grant as part of Phase Three of the "Cities for Responsible Investment and Strategic Enforcement" ("Cities RISE") program. The City plans to use a portion of the Phase III Grant to establish a 3-1-1 Call Center to create a central hub for local subscribers to access a variety of city services.

This Administration has already submitted an agreement with Visually Impaired Advancement ("VIA") for your approval on the current City Council agenda. In discussions with VIA to be the City's contact center for 3-1-1, we learned that RPRT, a Western New York software development company, was upgrading the 2-1-1 system for VIA. As they were in the process to upgrade the 2-1-1 system, it was felt that it was perfect timing for RPRT to provide licensing for the City's 3-1-1 system and integration with the Building Blocks software component of the Cities Rise program.

The City is looking to contract with RPRT to provide the aforementioned licensing and integration for the 3-1-1 system. The contract term would extend through December 31, 2022. The total contract cost is \$5,280.00; however, there will be no cost to the City's General Fund as all funding for the project is available from the proceeds of the Cities RISE grant.

Will the Council so approve and authorize the Mayor to execute an agreement provided that it is satisfactory to the Corporation counsel in both form and content?

Respectfully submitted,

ROBERT M. RESTAINO  
Mayor

Funding Approval:

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Daniel Morello, City Controller  
City Council Meeting, December 9, 2020

Kennedy \_\_\_\_\_ Spanbauer \_\_\_\_\_ Tompkins \_\_\_\_\_ Touma \_\_\_\_\_ Voccio \_\_\_\_\_